

InvoiceCloud™

On behalf of Invoice Cloud to the Town of Arlington,

Invoice Cloud greatly apologizes for the inconveniences that occurred regarding residents being charged an electronic fee (ACH) from the 14th through the 30th of July. The change to have the Town absorb the fee was delayed due largely in part to a clerical error that was avoidable.

The Town instead of being charged for these transactions, will receive a credit of \$142.75 for the electronic checks ran during this time and we have ensured steps that will greatly diminish the likelihood of this unfortunate occurrence from happening again.

Any questions or comments for Arlington residents, please visit www.InvoiceCloud.com and click "Contact Us".

Kindest Regards,

Invoice Cloud™

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InvoiceCloud™
Innovating the Customer Experience